# Hotel and Resort Operations, AS

#### **Program Description**

Students will engage in learning multiple facets of the Hospitality Management Industry including team building, guest experiences, technology applications, critical and analytical thinking, ethics, and leadership. Coursework that emphasizes the operational side of the hospitality business environment ensures students will graduate with skills and knowledge for entry level jobs in the hospitality industry. Students will have the opportunity for practical experience in the hospitality field through earning various internship and COOP credits with placements with our partners in local hotel and resort locations as they proceed through the program. Graduates of this program are qualified for entry level jobs in the hospitality industry, or they can continue on toward our BS in Hotel and Resort Management.

### **Program Curriculum**

#### 60 credits

#### **Utah Tech General Education Requirements**

All Utah Tech General Education requirements must be fulfilled. A previously earned degree may fulfill those requirements, but courses must be equivalent to Utah Tech's minimum General Education standards in American Institutions, English, and Mathematics.

General Education Core Requirements (catalog.utahtech.edu/programs/generaleducation/#gerequirementstext)

Code	ïtle	Hours
English		3-7
Mathematics		3-5
American Institutions		3-6
Life Sciences		3-10
Physical Sciences		3-5
Fine Arts		3
Literature/Humanities		3
Social & Behavioral Sciences		3

#### AS in Hotel and Resort Management Required Courses (18 Credits)

Code	Title	Hours
HOSP 1010	Introduction to the Hospitality Industry	3
HOSP 2010	Hospitality Customer Experience	3
HOSP 2500	Hotel and Resort Front Office Operations	3
ACCT 2010	Principles of Accounting I	3
ECON 2010	Micro Economics (SS, GC)	3
ISA 2010	Introduction to Business Data Analytics	3

#### **Elective Courses (15 Credits)**

Any College of Business Courses (1000 or higher) or courses approved by a College of Business Advisor

#### **Graduation Requirements**

- 1. Complete a minimum of 60 college-level credits (1000 and above)
- 2. Complete at least 20 semester hours of credits at Utah Tech for institutional residency.
- 3. Cumulative GPA of 2.00 or higher.
- 4. All Core Discipline Required Courses must be completed with a C- or higher.

## **Graduation Plan**

1st Year		
Fall Semester	Hours Spring Semester	Hours
ENGL 1010	3 ENGL 2010	3
FSHD 1020	3 MATH 1040	3
COMM 2110	3 General Education (Fine Arts)	3
General Education (Humanities)	3 ACCT 2010	3
HOSP 1010	3 Elective	3
	15	15
2nd Year		
Fall Semester	Hours Spring Semester	Hours
ECON 1740 (GE American Institutions)	3 HOSP 2500	3
Elective	3 GE Requirement (Physical Science)	3
ECON 2010	3 Elective	3
ISA 2010	3 Elective	3
HOSP 2010	3 Elective	3
	15	15

#### **Total Hours 60**

#### AS Hotel and Resort Operations Program Learning Outcomes

At the successful completion of this program, students will be able to:

- 1. Apply key principles and evaluate the effectiveness of food and beverage operations in the hospitality business environment.
- 2. Demonstrate competence in the communication skills necessary for hospitality and tourism management.
- 3. Demonstrate professional behavior and competencies in customer service and interact effectively with people from diverse backgrounds and cultures.
- 4. Formulate business decisions based on data and best practices in hospitality and tourism management.
- 5. Analyze and solve problems in a hospitality business environment using appropriate tools and technology.